

Professional Maid Service Proposal

Prepared for:

Amy Lores

1550 Mike Fahey Street
Omaha, NE 68131

Submitted By:

Prism Pressure Washing

1550 Mike Fahey Street
Omaha, NE 68131
Christopher Davis
sparklenclean.com



December 03, 2021

Prism Pressure Washing
1550 Mike Fahey Street
Omaha, NE 68131



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Amy Lores
1550 Mike Fahey Street
Omaha, NE 68131

Dear Amy,

Subject: Maid Service Proposal - Amy Lores, 1550 Mike Fahey Street, Omaha, NE 68131

Thank you for allowing Prism Pressure Washing to prepare a professional maid service proposal for your consideration. Our team members take pride in providing a clean home for you and your family to enjoy.

Here are a few important highlights about our service:

Before we arrive... our team members are thoroughly trained on how to clean your home - professionally and safely. Our cleaning personnel are all bonded, licensed and insured.

When we arrive... we know providing quality, reliable, worry-free maid services are important to our residential customers. So at Prism Pressure Washing, we provide up-front training, important in-home procedures along with supervision from our managers. It's our way of getting the results you're looking for - every visit!

After we're done... we're still here, available and ready to answer any questions you have. We look forward to hearing from you! We want to become your trusted source for home cleaning services! And, we stand behind the quality of our work with our:

100% Satisfaction Guarantee

After we clean, if you notice a mistake, or simply anything you believe does not meet the standards for exceptional quality we promised, just let us know within 24 hrs. - we'll come out and re-clean it for free. Our #1 job is getting and keeping you delighted!

Please call if you have any questions, need additional information, or simply want to go ahead and schedule your maid service program.

Sincerely,
Christopher Davis
Prism Pressure Washing

Amy Lores

Professional Maid Service Proposal

Price Schedule

Maid Services as Described in the Attached Work Specifications - Weekly: **\$200 / visit**

Initial Cleaning as Described in the Attached Work Specifications: **\$500 one time**

Who We Are

Prism Pressure Washing is a full service maid service offering not only standard maid services but deep cleaning, annual and holiday clean-up services as well.

Our team members pride themselves in consistently creating a clean home environment for you and your family to enjoy. Our cleaning personnel are bonded, licensed and insured.

Special Services

Carpet & Upholstery Cleaning is available - Price quoted upon request

Window Cleaning is available - Price quoted upon request

Tile & Grout Cleaning is available - Price quoted on request

Cabinet Cleaning is available - Price quoted upon request

Stove or Refrigerator Cleaning is available - Price quoted upon request

Treating of wood furniture is available - Price quoted upon request

Service Schedule

When will your cleaning associates arrive to clean?

Our team members clean during the day from 8:15 AM - 4:45 PM - each home is assigned a time during the day for cleaning. Our team members do their very best to stick as closely to those start times as possible.

However, the arrival time may vary slightly due to things such as traffic, or if our team members find they need to spend a little longer at a home to handle a special request.

If you require a definite starting time for our team members, our office would be more than happy to talk about possible solutions such as making your scheduled cleaning the first appointment of the day.

Is there anything I should do before you arrive to clean?

Nice of you to ask - yes, it can help our team members if you pick up or put away any clothes, children's toys or other items before we arrive. It is also appreciated if you could make sure your pet is safe and secure before our cleaning associates come to clean. Thanks!

What if I can't be home when your team members arrive to clean?

No problem, this is very common. That's why many of our clients decide to provide us with a key and a code if they have an alarm system for their home. All keys are securely marked and controlled to maintain your security.

This arrangement works very well and allows us to access your home to clean at the appropriate day and time. If you do not provide us a key, and you are not home to let our team members in at their scheduled cleaning time, a lock-out charge may be applied.

What if I need to reschedule or skip my regular cleaning?

Again, no problem! We realize that life gets busy and sometimes things happen requiring you to move things around. We ask that you please let us know at least 48 hrs. in advance, so we can change our team member's schedules or arrange for an alternative time and date for your cleaning.

What about holidays?

We'll call well in advance of any those nationally recognized holidays to arrange for a better day and time. Speaking of the holidays, be sure to let us know if you are ever in need of extra cleaning in advance of a family get together, dinner or party - we're here to help.

Payment

When is payment due? How should I pay?

Payment is due on your regularly scheduled cleaning day.

Many of our customers find it easiest to simply leave a check or cash payment out for our team members on the kitchen counter to collect when they arrive to begin their work.

Supervision

How does Prism Pressure Washing make sure things go right?

Delivering high-quality, worry-free maid services depends a great deal on the maid service's ability to send out only properly trained cleaning personnel who receive regular inspections and direction from managers.

At Prism Pressure Washing, all of our team members and supervisors are trained and experienced in using the latest, safest and most effective methods for cleaning homes - like yours!

Supplies

Who provides the cleaning chemicals and equipment?

We bring everything we need to professionally clean your home including necessary supplies, chemicals and equipment. In this way, we can make sure we have everything we need including proper OSHA documentation such as MSDS forms.

What about 'Green' Products products? Do you use them?

Green cleaning is a broad and often misunderstood term used today to include any number of products and cleaning methods used by cleaning companies with the goal of reducing the impact on our environment while supporting ecologically safe and healthy homes.

While the use of these products is desirable, truly organic 'green' chemicals, unlike disinfectants, do not kill many harmful bacteria. Our approach is to work in a responsible way towards adding increasingly 'green' products to our overall chemical program if appropriate.

Team Members

Who will Prism Pressure Washing send to clean my home?

Our team members are trained to always be professionals - for example, our members will never eat, drink, smoke or use any of your electrical appliances such as radio or tv while in your home.

Will Prism Pressure Washing send the same team members each visit?

We always try to clean your home using the same cleaning associates each time, unless due to sickness or other emergency, we are unable to do so.

We want you to feel confident in our team members and they are eager to get to deliver a custom cleaning for your home as quickly as possible.

Important Notes:

Personnel supplied by Prism Pressure Washing are deemed employees of Prism Pressure Washing and will not, for any purpose, be considered employees or agents of the customer.

Prism Pressure Washing is an equal opportunity employer. All necessary employment forms will be maintained by our office as required by law.

Guarantee

Prism Pressure Washing is committed to delivering a maid service program of the the highest quality and reliability. We offer responsive customer service and a number of additional cleaning services to be your one-stop source for home-cleaning services.

We bring together the best people, most effective methods, highest quality supplies and latest equipment to deliver on this commitment.

100% Satisfaction Guarantee If after we clean, you notice a mistake, or simply anything you believe does not meet the standards for exceptional quality we promised, just let us know within 24 hrs. and we'll come out and re-clean it for free. Our #1 job is getting and keeping you - delighted!

Term

This professional maid service proposal shall be valid for a period of thirty (30) days provided there are no changes to the nature, details or scope of work required.

Cancellation

This agreement may be terminated or canceled at any time with a minimum of thirty (30) days written notice from either party.

Insurance

Are you insured? What if something gets broken?

While our team members are trained on proper cleaning procedures and pride themselves in being careful, if anything were to get broken as the result of something one of our team members did while cleaning - we want to step up to make it right!

That means trying to as quickly as possible to either repair or replace it - and because all of our team members are insured, we would file a claim whenever necessary to help resolve the situation.

If you would like, we would be glad to send you a certificate showing our insurance is complete and up-to-date. Prism Pressure Washing will furnish all forms of insurance required by law and shall maintain the same in force.

- Comprehensive General Liability
- Workers' Compensation
- Property Damage
- Bonding

Agreement

This Agreement ("this Agreement") is made and entered into as of _____, 20__, by and between Prism Pressure Washing, with its principal place of business located at 1550 Mike Fahey Street, Omaha, NE 68131 and Amy Lores with its principal place of business located at 1550 Mike Fahey Street Omaha, NE 68131.

NOW, THEREFORE, in consideration of the mutual promises and benefits to be derived by the parties they mutually agree to the terms and conditions as outlined above in this Agreement.

IN WITNESS WHEREOF, the parties have executed this Agreement effective as of the date and year first written above.

Prism Pressure Washing

Amy Lores

Signature: _____

Signature: _____

Name: _____

Name: _____

Date: _____

Date: _____

Title: _____

Title: _____

Work Specifications

We ask that you please have loose clothing, toys, etc. picked-up prior to team member arriving to clean and our team does not wash dishes,

If linen is part of your service, please have linen on the end of each bed

Unless otherwise arranged, please leave check for each visit on kitchen counter. Return check fee - \$30. Accounts 30 days past due subject to a \$25 late fee

Kitchen

Task
Clean inside & outside of microwave
Refrigerator cleaned outside only
Clean and dry sink counters and soap dish
Clean front of kitchen cabinets
Clean table and chairs
Clean light switches and door knobs
Clean stove burners, clean and top, front, and control panels
Vacuum, mop floor
Clean counters table and backsplash
Dust lights, sills

Common Areas

(includes Living Room, Family Room, Dining Room, Entertainment Room, Hallways, Basement, Stairs)

Task
Dust shelves, and pictures
Dust all lights, ceiling fans, and blades
Clean mirrors
Dust furniture, lamps, lamp shades, and hanging lights
Clean window sills
Dust and tidy knickknacks, personal items
Clean all light switches & door knobs
Tidy area, fold blankets, arrange pillows, etc
Vacuum, mop floor

Laundry Room

Task
Vacuum and mop floor
Clean laundry room cabinets - (out only)
Clean tops sides and bases of appliances; washer and dryer - Laundry only
Clean top shelves throughly

Bathrooms

Task
Dust shelves, and pictures
Clean mirrors and glass (not windows)
Clean towel racks, toilet paper holder
Clean and dry tub and tile
Clean and dry shower door, and glass
Dust and tidy knickknacks, towels, and products
Clean and dry sink counters
Clean light switches and door knobs
Clean inside & outside toilet with attention to base and lids
Vacuum, mop floor

Bedrooms

Task
Dust cobwebs, dust shelves, and pictures
Dust all lights, ceiling fans, and blades – ONLY if you can reach by standing on floor.
Clean mirrors
Dust furniture, lamps, lamp shades, and hanging lights
Clean window sills
Dust and tidy knickknacks, personal items
Clean all light switches & door knobs
Tidy area, fold blankets, arrange pillows, etc
Vacuum, mop floor

What We Do Not Do

For the safety of your belongings and that of our cleaners, there are some things that we cannot accommodate. Hope you understand.

We don't clean light bulbs and light fixtures.
We don't put away dishes.
We don't move furniture.
We don't take away trash.
We don't do any cleaning that requires climbing up ladders.
We don't do walls because it may tamper the paint

Measurement Summary

Area	Square Footage				Total
	Carpet	Waxable	Non-wax	Wood	
Kitchen	---	---	380	---	380
Common Areas	615	---	205	---	820
Laundry Room	---	---	80	---	80
Bathrooms	---	---	80	---	80
Bedrooms	480	---	160	---	640
Totals:	1095	0	905	0	2000 sq ft

The information contained in this report is an estimate only.



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